

# UPLOADS Incident Report

## Section 1: INCIDENT CHARACTERISTICS

| Incident reporter:   |                       |                           |                             |   |                      |   |
|--|-----------------------|---------------------------|-----------------------------|---|----------------------|---|
| Incident reporter: Reporter present during incident?               | Date of incident:     |                           |                             | Time of incident  | (24hrs):             | State/Territory:  |
| □ No □ Yes   |                       |                           |                             |   |                      |   |
| Staff responsible for supervision at the time of the incide        |                       |                           | ent:                        | Type of incident  |                      |   |
|  |                       |                           |                             | ☐ Near miss   |                      |   |
|  |                       |                           |                             | ☐ Adverse Outo  | ome                  |   |
| Actual Severity rating (0-6, see scale):                           |                       |                           |                             | Potential Severit   | y rating (0-         | 6, see scale):  |
| Activity associated with incident                                  |                       |                           |                             | Main goals asso   | ciated with          | activity:   |
|  |                       |                           |                             | NI selection  | 1. 111               | * 0 9   |
| Weather at the time of the incident                                |                       |                           |                             | Number of people involved in activity                                       |                      |   |
| Rain Conditions: Fine 1 2 3 4 Wet                                  |                       |                           |                             | Participants (e.g. students)  |                      |   |
| Temperature: Hot 1 2 3 4 Cold                                      |                       |                           |                             | Activity leaders (e.g. instructors, guides)                                 |                      |   |
| Wind conditions: Calm 1 2 3 4 Windy                                |                       |                           | Supervisors (e.g. teachers) |   |                      |   |
| ·  |                       | Volunteers (e.g. parents) |                             |   |                      |   |
| Location of incident:  |                       |                           |                             | Did the activity leader/s have relevant activity qualifications? ☐ No ☐ Yes |                      |   |
| Section 2: ADVERSE OUTC  | OMES (Not applie      | cable fo                  | or nea                      |   | 1110 🗀 1             |   |
| 2.1 Injuries, illnesses and o                                      |                       |                           |                             |   |                      |   |
| Details of person impacted   |                       |                           |                             |   | paste this           | section)  |
| Name:  |                       |                           | •                           | , I, I  |                      | incident fatal?   |
|  |                       |                           |                             |   | □ No                 | ☐ Yes   |
| Experience in activity associa                                     |                       | ior ove                   | oriono                      | o 🗆 Evtonojvo pri   | ar avnariar          | 200   |
| ☐ Unknown ☐ No prior expe  | enence 🗆 Some pr      | ioi exp                   |                             | e □ Extensive pri<br>/ location   | or expense           | Illness   |
| ☐ Burns and corrosions   |                       |                           |                             |   |                      | ☐ Abdominal problem   |
| ☐ Crushing injury  |                       |                           | □ Neck                      |   |                      | ☐ Allergic reaction   |
| ☐ Dislocation, sprain or strain                                    | n                     |                           | ☐ Chest/Thorax              |   | ☐ Altitude sickness  |   |
| •  |                       |                           | ☐ Abdomen, lower back,      |   | ☐ Asthma             |   |
| ☐ Effects of foreign body endorifice                               | lering through hatur  | aı                        | lumbar spine and pelvis     |   | ☐ Chest pain         |   |
| ☐ Fracture   |                       |                           | ☐ Shoulder and upper arm    |   | ☐ Diarrhoea          |   |
| ☐ Frostbite  |                       |                           | ☐ Elbow and forearm         |   | ☐ Eye infection      |   |
| ☐ Injury to internal organs  |                       |                           |                             | rist and hand   |                      | ☐ Food poisoning  |
|  | tandan                |                           | ☐ Hip and thigh             |   | ☐ Hypothermia        |   |
| ☐ Injury to muscle, fascia or                                      |                       |                           | ☐ Knee and lower leg        |   | ☐ Heat stroke        |   |
| ☐ Injury to nerves or spinal o                                     | cora                  |                           | ☐ Ankle and foot            |   | ☐ Menstrual          |   |
| ☐ Open wound   |                       |                           | ☐ Multiple body regions     |   | ☐ Non-specific fever |   |
| Poisoning by drugs, medic  | caments and biologi   | ical                      |                             | nspecified part of t  | runk,                | ☐ Skin infection  |
| substances   |                       | _                         | IIIIID (                    | or body region  |                      | ☐ Respiratory   |
| ☐ Sequelae of injuries, of po<br>consequences of external ca       | _                     | r                         |                             |   |                      | <ul><li>☐ Urinary tract infection</li><li>☐ Unknown</li></ul> |
| ☐ Superficial injury (e.g. abr                                     |                       | hite)                     |                             |   |                      | ☐ Other   |
|  |                       | -                         |                             |   |                      |   |
| ☐ Toxic effects of substance as to source                          | s chiefly nonlineald  | IIai                      |                             |   |                      |   |
| ☐ Traumatic amputation   |                       |                           |                             |   |                      |   |
| ☐ Other and unspecified effe                                       | acts of external caus | 202                       |                             |   |                      |   |
| Briefly describe the social/ps                                     |                       |                           | Brie                        | efly describe any t   | reatment a           | t the scene of the incident:                                  |
| person described above (if a                                       |                       | 011 1110                  | 5.10                        | ony doconico any t  | iodiiiioiii d        |   |
|  | ,                     |                           |                             |   |                      |   |
|  |                       |                           |                             |   |                      |   |
| Evacuation mathed (leave by  | ank if not            | Llean                     | italiast                    | tion required?  | Emerce               | ov convices colled?   |
| , ,  |                       |                           |                             | tion required?  | ⊨mergen<br>□ No      | cy services called?   |
| ' / '  |                       | □ No                      |                             |   | □ No                 |   |
| Stretches □ Sied □ Stretcher □ Showmobile □ □ Vehicle □ Walked out |                       |                           |                             |   | Specify:             |   |
| U VOIIIGIE U VVAIREU OUL   |                       |                           |                             |   | 2,000,7              |   |

| 2.2 Overdue or missing people (if applicable)  |   |  |  |
|--|---|--|--|
| Names of people missing or overdue   | Emergency services called?                  |  |  |
|  | □ No □ Yes, Specify:                        |  |  |
| 2.3 Equipment loss/damage (if applicable)  | 1   |  |  |
| Description of damage  | Names of people involved                    |  |  |
| Description of damage  | Names of people involved                    |  |  |
|  |   |  |  |
| 2.4 Environmental damage (if applicable)   |   |  |  |
| Description of damage  | Names of people involved                    |  |  |
|  |   |  |  |
| Section 3: INCIDENT DESCRIPTION  |   |  |  |
| Describe the incident in detail. Include <b>who</b> was involved, <b>v</b>   | what happened when it happened and where it |  |  |
| Describe any relevant events leading up to the incident.   |   |  |  |
| Describe why the incident was a near miss (e.g. the activity leader pushed the participant out of the way just in time)  |   |  |  |
| Section 4: CAUSAL FACTORS AND RELATIONSHIPS  |   |  |  |
| Reporter: Explain in detail what you think caused the incident, including any relationships between the causes identified. Include any suggestions, comments or recommendations. |   |  |  |
| Manager: Explain in detail what you think caused the incide  |   |  |  |
| identified. Include any suggestions, comments or recomme   | ndations.                                   |  |  |

#### **DEFINITIONS**

An "adverse outcome" is defined as an event resulting in a negative impact, including: missing/overdue people; equipment or environmental damage; injury; illness; fatality; or social or psychological impacts.

A "near miss" is defined as a serious error or mishap that has the potential to cause an adverse event but fails to do so because of chance or because it is intercepted. For example, during a rock climbing activity an instructor notices that a participant's carabineer was not locked. If the student had fallen, this may have led to a serious injury.

Rate the Actual Severity of the incident in terms of the actual outcome of the event.

Rate the *Potential Severity* of the incident in terms of the worst possible outcome, given the scenario.

#### **INCIDENT SEVERITY SCALE**

|   | Severity Rating | Definition for Actual Severity Ratings          | Definition for Potential Severity Ratings   |
|---|-----------------|---|---|
| 0 | No impact       | Requires no treatment.                          | An incident where the potential outcome has |
|   |                 |   | a negligible consequence.                   |
| 1 | Minor           | Requires localised care (non-evac) with short   | An incident where the potential outcome to  |
|   |                 | term effects.                                   | risks has a low consequence.                |
| 2 | Moderate        | Requires ongoing care (localised or external,   | An incident where the potential outcome to  |
|   |                 | i.e. evac or not) with short to medium term     | risks can cause moderate injuries or        |
|   |                 | effects.  | illnesses.                                  |
| 3 | Serious         | Requires timely external care (evacuation) with | An incident where the potential outcome to  |
|   |                 | medium to long term effects.                    | risks encountered is such that it may cause |
|   |                 | -   | major irreversible damage or threaten life. |
| 4 | Severe          | Requires urgent emergency assistance with       | An incident where the potential outcome to  |
|   |                 | long term effects.                              | risks encountered is certain death.         |
| 5 | Critical        | Requires urgent emergency assistance with       | NA  |
|   |                 | serious ongoing long term effects.              |   |
| 6 | Unsurvivable    | Fatality.                                       | NA  |

### **EXAMPLES OF CAUSAL FACTORS**

It is very important that you identify all the factors, and the relationships between them, which may have contributed to the incident you are reporting. To assist you in thinking about the causal factors involved in your incident, we have provided examples below of factors that have been found to play a role in previous incidents.

| Activity Equipment and Resources   | Activity Environment  |
|--|---|
| Documentation  | Animal & insect hazards   |
| Equipment, clothing and Personal Protective Equipment  | Infrastructure & terrain  |
| Food & drink   | Trees and vegetation  |
| Medication   | Water/Weather conditions  |
| Activity Leader/ Activity Participants/ Other People in  | Group Factors   |
| Activity Group (e.g. teachers, parents, volunteers)  | Communication within group  |
| Communication, instruction & demonstration   | Group composition   |
| Compliance with procedures, violations & unsafe acts   | Group dynamics  |
| Experience, qualifications, competence   | Group size  |
| Judgement and decision-making  | Late arrival of group   |
| Mental and physical condition  | Teamwork  |
| Planning & preparation   | Time pressure   |
| Situation awareness  |   |
| Supervision/leadership of activity   |   |
| Other People in Activity Environment (e.g. members of  | Supervisor/Field Managers   |
| the public, emergency services)  | Activity or Program design  |
| Communication  | Communication   |
| Compliance with procedures, violations & unsafe acts   | Compliance with procedures, violations & unsafe acts  |
| Experience, qualifications, competence   | Experience, qualifications, competence  |
| Judgement and decision-making  | Judgement and decision-making   |
| Mental and physical condition  | Mental and physical condition   |
| Planning & preparation   | Planning & preparation for activity   |
| Situation awareness  | Supervision of activity leaders and other staff   |
|  | Supervision/oversight of programs/activities  |
| Higher-level Management  | Schools   |
|  |   |
|  |   |
| Communication  | Communication   |
| Communication Financial constraints  | Communication Dropping off/picking up participants  |
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| Communication Financial constraints Judgement and decision-making Organisational culture   | Communication Dropping off/picking up participants Judgement and decision-making Legal responsibility for safety of staff and students  |
| Communication Financial constraints Judgement and decision-making Organisational culture Policies and procedures for activities and emergencies  | Communication Dropping off/picking up participants Judgement and decision-making Legal responsibility for safety of staff and students Planning and preparation for activity/trip   |
| Communication Financial constraints Judgement and decision-making Organisational culture Policies and procedures for activities and emergencies Risk assessment and management Staffing and recruitment Supervision of staff   | Communication Dropping off/picking up participants Judgement and decision-making Legal responsibility for safety of staff and students Planning and preparation for activity/trip Policies and procedures   |
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